



# Quality Policy

The management of Wales Environmental Limited have been operating under the control of a Quality System documented and implemented to meet the requirements of ISO 9001.

The Company business involves domestic drainage, the servicing of septic tanks, the collection and transportation of commercial and industrial waste and related industrial services using the skills of qualified HGV drivers and operators.

It is a Company policy to employ only the best available people thus creating an adaptable team with the expertise and ability to satisfy and hopefully exceed the expectations of our customers.

The Company size is limited so that the directors have first-hand knowledge of all Company activities.

It is a Company policy to apply the highest standards of work to its service to customers within a culture of continuous improvement whilst insuring that all legislation relevant to the industry is adhered to.

It is a policy of the Company to keep informed and up to date with its customers specific needs and the latest technical developments within the industry so that it can offer the highest standards of service. To maintain such standards staff will be given the training required to ensure that Wales Environmental Limited continuously improve their processes, meet their business obligations and remain at the forefront of their industry.

The Quality Committee shall identify set objectives for the Company and its employees, which shall be reviewed in the management review meetings.

Wales Environmental's top management has defined the company's environmental and occupational health & safety policies and has ensured that, within the defined scope of its EHS management system, these are

- appropriate to the nature, scale & environmental impacts of its activities, products and services,
- includes a commitment to continual improvement of EHS performance and prevention of pollution,
- includes a commitment to comply with applicable legal requirements and with other requirements to which the organisation subscribes which relate to its environmental aspects and OH&S risks,
- provides the framework for setting and reviewing EHS objectives and targets.



- documented, implemented, maintained and periodically reviewed.
- communicated to all persons working for or on behalf of the organisation to make them aware of their EHS obligations, and in addition made available to the public.

Relating Procedure(s):      Environmental Policy  
  
   Health and Safety Policy  
  
   Quality Policy

The Wales Environmental Policies are on display at the Company's operational centres and are available to the public upon request. Wales Environmental management will take into account specific policy commitments in the setting of objectives and targets.

Signed: *Llyr Williams*

Date: 03/01/2019

Llyr Williams,  
Managing Director.